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UPDATES



From left, Ken Reinstein, Sun Health director of marketing and communications; Chuck Kerby, Grandview Terrace executive director; Bhakti Gosalia, Sun Health vice president of operations; and Birt Kellam, Grandview Terrace resident stand next to the new piano bar. [Jennifer Jimenez/Independent Newsmedia]

Grandview completes reinvention

More than \$30 million cost

By Jennifer Jimenez INDEPENDENT NEWSMEDIA

Major changes to the tune of more than \$30 million are complete at Grandview Terrace.

It is a reinvention of a facility at 14515 W. Granite Valley Drive with nearly 400 residents combined in both independent living and in the health and rehabilitation center. The nearly 24-year-old facility has a brand new look both inside and out.

Tucker Macon, Sundt Construction project director, said the project took 3.5 years to complete and began in the corridors on the sixth floor. Each floor was completed half at a time and the contractor worked down floor by floor.

"We moved into the ballroom and dining and updat-

GRANDVIEW TERRACE UPGRADES

- \$30 million-plus cost
- · Sense of arrival/first impressions
- · Hallways into residence
- · Dining rooms
- · Amenities brought forward
- Connecting independent living, health and rehabilitation

ed amenities. Then we went outside and took on the major renovation of the exterior of the building connecting this campus with the health center," he explained.

According to Kimberley Hoidal, Sundt Construction public relations and communication specialist, the final phase included new outdoor spaces featuring a bocce area, a rose garden and new courtvards. Construction also brought a new entry foyer, new porte-cochere on the south and east sides of

» See Update on page 6

TO SEE IF PHYSICAL THERAPY CAN HELP.

VOLUNTEERS

Banner Health volunteers return 524 remain on leave

By Jennifer Jimenez

Volunteers play a major role in the success of Banner Health, and it has been more than a year the organization went without them.

Now volunteers are back at it, including at both Banner Del E. Webb Medical Center, 14502 W. Meeker Blvd. in Sun City West, and Banner Boswell Medical Center, 10401 W. Thunderbird Blvd. in Sun City.

Ångela Bertty, Banner Health volunteer resources coordinator, said it was difficult without volunteers. She has been with Banner Health for 14 years, eight in her current position.

"We always knew how much volunteers contributed to us, but the true impact of having them here was really deeply realized once their presence was not here," she explained.

Ms. Bertty said the organization began to focus on the situation taking place and staff, such as herself and other coordinators, were furloughed for a time and then redeployed to other positions,

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the health and rehab center with a new covered dining patio on the north side of the building, new parking and new pedestrian walkways.

Mr. Macon said Sundt Construction is proud to be part of the transformation and said Sun Health has been a fantastic partner with some of the best residents the company has worked around.

Bhakti Gosalia, Sun Health vice president of operations, said all the work was completed with residents in the building. All construction was halted whenever a resident left the home and was escorted past the construction area. Not one accident occurred.

"Because it was intentional and we took a lot of caution, we kept our building going and continued sales and activities," she said.

Mr. Macon added the Grandview Terrace work was neat to watch the unveiling at each level and realizing the reactions from residents and staff.

Birt Kellam and his wife Louisa have lived at Grandview Terrace for the past six years. Mr. Kellam has been involved with Sun Health for more than 30 vears. He said the reinvention was so dramatic with multi years and costing multimillions of dollars

"There are more public areas, restaurants and the outside make it more like a retirement resort. It is like living on a cruise ship, but you never get sea sick," he explained.

He said it is the best place he and his wife ever lived and is more fun. He described the hallways as main street where you bump into many different people. The exercise areas are of a particular interested to him, and having them in one location is great. The social aspect is one of the important things, Mr. Kellam said, adding people should plan to get to Grandview Terrace earlier in life to truly enjoy the amenities.

"We particularly like the concept of everything in one building and you don't have to go outside if you don't want," he said.

Chuck Kerby, Grandview Terrace executive director, said the Masterpiece Living component of Grandview Terrace uses four pillars, including physical, spiritual, intellectual and social. He said by connecting multiple parts, including independent living, assisted living and skilled nursing, it makes for more of sense of community.

According to Ms. Gosalia, the renovation process began with several focus groups to discuss what current and prospective residents may want. She said the idea of reinventing and making a restatement and determining what that looked like was the plan.

"It is a sense of arrival and although we had a beautiful reception area before, it was tucked away and now our team is there to welcome you right at the front," she explained.

Additionally, all the amenities were brought forward



and Ken Reinstein, Sun Health director of marketing and communications, stand atop the staircase at Grandview Terrace. [Jennifer Jimenez/Independent Newsmedia]

and everything was opened up, and that was prior to the arrival of the COVID-19 pandemic, which now fits appropriately in order to maintain smaller groups of people and open spaces.

She said dining was then a major focus as it is not just about the food, but the experience as well. Double doors were removed from the front of the dining area and now the bistro is visible for the reception area. Trails throughout the campus were created and named, as well as healthier food options and the addition of a piano bar, which Ms. Gosalia said is a favorite place for residents. Hallways were reimagined with various concepts to engage residents.

Ken Reinstein, Sun Health director of marketing and communications, said the two buildings' connections, where in some cases one spouse resides in independent living, while the other is in the health and rehabilitation, makes it nicer. Grandview Terrace is the only retirement community with life care in Sun City West, where individuals have access to different levels of care if their needs change.

"Once you come in you have that promise from Sun Health we are going to take care of you as you age in place," Mr. Kerby said.

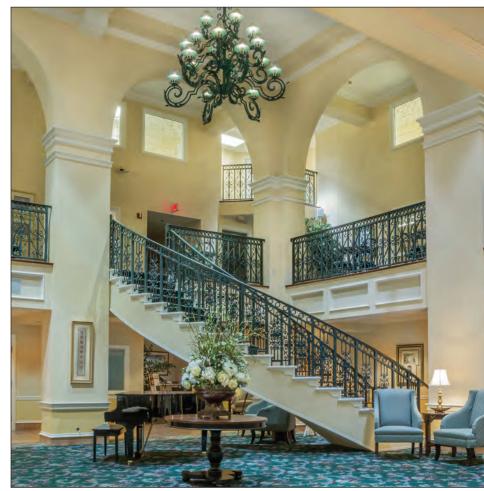
The marketplace, the central atrium core, fitness center, yoga studio, hair salon, game room, indoor therapy pool and the health and rehabilitation center were also included in the project.

Call 623-975-8014.

Reporter Jennifer Jimenez can be reached at jjimenez@ newszap.com or follow her on Twitter @SCW_Independent.



Grandview Terrace resident Birt Kellam said one of his favorite things about the dining area is the new wood-burning pizza oven. [Jennifer Jimenez/Independent Newsmedia]



Prior to the upgrades, here is the staircase with tighter railing, making it difficult to see beyond. [Jennifer Jimenez/ Independent Newsmedia]